Machine generated alternative text:
Ameren Official WebsitE X v 
https:// 
release.qa.ameren.com 
To see favorites here, select then and drag to the Favorites Bar folder. Or import from another browser. Import favorite 
Ameren 
RESIDENTIAL 
BUSINESS 
OUR COMPANY 
Search 
UserlD 
Llserlü 
Password 
Password 
O Remember Me 
Guest Pay 
Log In 
suppoRT 
accouNT 
et Instant 
iScounts pn&EDs 
Forgot UserlD or Password 
Register 
Get Alerts 
Save money on all your lighting needs throughout your home 
Find Savings 
Pay Bill 
Outage Center 
Start/Stop Service 

Machine generated alternative text:
Start, Stop, Move I Ame X + v 
https:// 
release.qa.ameren.com 
/account/start-stop-move 
x 
To see favorites here, select then and drag to the Favorites Bar folder. Or import from another browser. Import favorite 
Ameren 
RESIDENTIAL 
BUSINESS 
OUR COMPANY 
Search 
suppoRT 
accouNT 
Start, Stop, Move 
Select your state to personalize your experience. 
Illinois 
ABOUT AMEREN MEDIA DIVERSITY 
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Missouri 
CAREERS CONTACT US 
Privacy Statement Employee Login 

Machine generated alternative text:
Start, Stop, Move - X + v 
https:// 
release.qa.ameren.com 
/illinois/account/start-stop- 
x 
To see favorites here, select then and drag to the Favorites Bar folder. Or import from another browser. Import favorite 
RESIDENTIAL 
'Luuws 
BUSINESS 
OUR COMPANY 
Search 
suppoRT 
accouNT 
Start, Stop, Move 
Moving in, moving out or moving locations within the Ameren Illinois service area? Find all the info and resources you need here. 
Start Service 
New to the service area? Find frequently 
asked questions and set up your service now. 
Schedule Now 
Stop Service 
Moving out of the service area? Stop your 
service and find answers to your questions. 
Schedule Now 
Guest Stop 
View Pending Orders 
If you'd like to view or edit a current service 
order with Ameren Illinois, log in to access 
those orders from your Account Dashboard. 
View Now 

Machine generated alternative text:
Stop Service - Ameren.c X v 
https:// 
release.qa.ameren.com 
/account/fast-stop/fast-veri• 
x 
To see favorites here, select then +, and drag to the Favorites Bar folder. Or import from another browser. Import favorite 
Welcome to Guest Stop 
First, we need to verify it's you. 
Account Number (10 digits with no hyphen) 
Service Address ZIP Code 
Continue 
Cancel 
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Machine generated alternative text:
Stop Service - Ameren.c X v 
https:// 
release.qa.ameren.com 
/account/fast-stop/fast-veri• 
x 
To see favorites here, select then +, and drag to the Favorites Bar folder. Or import from another browser. Import favorite 
Welcome to Guest Stop 
First, we need to verify it's you. 
Account Number (10 digits with no hyphen) 
0011003111 
Service Address ZIP Code 
62896 
Continue 
Cancel 
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Machine generated alternative text:
Stop Service - Ameren.c X v 
https:// 
release.qa.ameren.com 
/account/fast-stop/residenti 
x 
To see favorites here, select then +, and drag to the Favorites Bar folder. Or import from another browser. Import favorite 
Will you be moving gas appliances (stove, dryer)? 
Yes 
No 
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Machine generated alternative text:
We need to know when you would like to stop this service. 
Please Note: Every effort will be made to disconnect your service on the date and time requested. 
However, if there is a scheduling conflict, your service will be disconnected on the next business 
day. If you are not the owner of the property, please notify the owner that the service is being 
disconnected. 
Address: 
204 E CLARK ST 
WEST FRANKFORT IL 62896 USA 
Service Type: 
Electric & Gas 
Contact name for the date requested 
Request date for service turn off 
MM/DD/YYYY 
Request time for service turn off 
*'Ameren 
Next Available 
10:oo AM - 
12:00 PM 
200 PM - 
COO PM 
8:00 AM - 
lo:oo AM 
12:00 PM - 
2:00 PM 
Phone number for the date requested 
Continue 
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Machine generated alternative text:
*'Ameren 
What is your forwarding address? 
Country 
United States 
Address Line 1 
po box 32 
Address Line 2 
Address Line 3 
City 
WEST frankfort 
State/Province 
Illinois 
Zip/Postal Code 
62896 
Continue 
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Machine generated alternative text:
WAmeren 
Please review and authorize your request to stop service. 
Service Address 
204 E CLARK ST 
WEST FRANKFORT IL 62896 USA 
Service Type 
Order Details 
Moving Appliances 
Contact Name 
Tum off Date 
Turn off Time 
Phone Number 
Forwarding Address 
PO BOX 32 
WEST FRANKFORT, IL 62896 
Authorization 
Electric 
Gas 
No 
Roger Stanley 
12/1 1/2019 
10:00 AM - 12:00 PM 
618.333.7777 
By clicking submit, you are authorizing Ameren to stop 
service on this date and time, at the selected location. 
Submit 
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Machine generated alternative text:
Success - Ameren.com X + v 
https:// 
release.qa.ameren.com/account/faststop-success 
x 
To see favorites here, select then and drag to the Favorites Bar folder. Or import from another browser. Import favorite 
Ameren 
RESIDENTIAL 
BUSINESS 
OUR COMPANY 
Search 
suppoRT 
accouNT 
Success 
Your request to stop service has been successfully processed. A service 
order has been issued for 204 E CLARK ST WEST FRANKFORT IL 62896 
USA with a request date of 12/11/2019. 
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Machine generated alternative text:
Account 00110-03111 for ROGER D STANLEY AMCIPS 
Acc 
El Select Service Orders for 204 E CLARK ST WEST FRANKFORT IL 62896 
c 
Order Edit Actions Help 
Order Reason/ 
Action 
trl+3) 
Service 
Type 
Electric 
Gas 
Gas 
Gas 
Gas 
Electric 
Email 
Outlook Tasks 
so 
Status 
Field 
Order Issued 
Field Order Issued 
Com 
I ete 
Com 
I ete 
Com 
I ete 
Com 
I ete 
Meeting 
x 
Type 
Disconnect 
Disconnect 
Chan e Meter Onl 
Other - Gas 
Other - Gas 
Chan e Meter Onl 
Terminate 
Leave On 
Sam le Test 
Sam le Sho Test 
Retrofit Gas Meter to AMI-Vendor 
AMI De 10 ment - Vendor 
Address: 
Date 
Wanted 
121119 
12/11/19 
03/20/1 g 
03/20/19 
11/25/15 
07 31 15 
Service Order Details 
Customer: ROGER D STANLEY 
Service Order Information 
04 E CLARK ST WEST FRANKFORT IL 62896 
Service Order: 
Type: 
Status: 
Issued: 
By: 
Disconnect 
Field Order Issued 
1 211 011 9 
03:29 PM 
ECUSTOMER PROCESS 
Date Wanted: 
Amended: 
Scheduled: 
Completed: 
10:00 - 12:00 AM 
Date: 
604545876 
12111/19 
205161990 
Disconnect 
Field Order Information 
Field Order: 
Type: 
Member: 
Status: Remote Pending 
Work Group: 
Issuance Comments... 
Time: 1200AM 
eren Work Group 
Completion Comments... 
Service Investigation Information 
Sl Completion Code: 